

TCS iON partnered with Air India for their complete learning transformation through TCS iON Digital learning platform.

## Overview ●

- Air India is the largest international carrier out of India with an 18.6% market share. Air India offers connections to over 70 international and 100 Indian destinations with an employee strength of more than 28,000.
- The Customer is going through a complete digital transformation including the newly formed L&D department
- It focuses on conducting regulatory and non regulatory trainings

## Solution delivered ●

- Air India leveraged TCS iON Digital Learning Platform as Gurukul for upskilling of employees.
- TCS iON enabled seamless access to the learning platform from existing HCM system
- Other Key features enabled were - Competency Management, Learning Path, Department wise learning aggregation, Assessments, Assignments & Live Interactions

## Value Created ●

- Easy access to content through a single learning portal.
- Personalized user interface for an excellent user experience
- Streamlined learner management process.
- Conducted 640+ courses.
- 14700+ users on the platform