



Go First (India) | Digital Learning

TCS iON enabled employee training program for all the geographically dispersed employees of Go First.

Challenges

- **Spread** - Difficulty in engaging with geographically dispersed trainees.
- **Diverse Content Repository** - Sharing multiple types of content, lessons and additional study materials with trainees
- **Sharing of best practices**- Inability to share knowledge and best practices among the training facility.
- Cost and time involved in conducting Paper assessment and evaluation

Solution Delivered

- A pilot phase with 2 courses per department launched on TCS iON Digital Learning Platform Train the Trainer program was conducted for the department Teams - COE, Airport Services, Flight Operations, Engineering, Security.

Value Created

- Digitally engaging trainees on the Airline Industry concepts
- Anytime, anywhere learning via easy access to course content
- Better communication through notifications
- Single point repository data of employees and their skilling status integrated with GoAir Portal
- Onboarded 4500 learners on the platforms